

February 5, 2002

Dear Colleague:

The E-Gov 2002 Government Solutions Center (GSC) Selection Committee invites you to nominate your "best practice" or program for delivering citizen-centric E-Government services. Winners will be chosen in three award categories from the nominations submitted. Each program selected will receive broad recognition in the E-Gov 2002 promotional campaign, as well as during the E-Gov 2002 Conference and Exposition, to be held Monday, June 24 through Thursday, June 27, 2002, at the Washington Convention Center, in Washington, DC.

In its fifth year, E-Gov 2002 is the only Conference and Exposition dedicated to discussion of the essential strategies and technologies required to deliver government services in the digital world. The Government Solutions Center is a popular focal point of the E-Gov Exposition and an integrated component of the professional educational program open to all E-Gov attendees. This is an excellent opportunity for leaders in E-Government to demonstrate the impact and results of their efforts on how the public sector does business in the Information Age.

The GSC demonstration pavilion and the individual Best Practice Briefings, held in the adjacent GSC Theatre, provide a forum for sharing applications and ideas that are transforming government service. See the attached information for details about the award categories and levels of participation. Please note that all awardees will be invited to participate in the E-Gov 2002 Awards Luncheon scheduled for Tuesday, June 25, 2002.

We invite you to nominate your organization's Best Practice. A complete description of the Government Solutions Center, the selection process and criteria, the nomination form, and the benefits accorded to participants can be obtained at www.e-gov.com, "Announcements". Please note that GSC nominations are due no later than 5:00 PM, EST, Friday, March 8, 2002.

If we may provide additional information or answer questions about the Government Solutions Center and other E-Gov events, please visit www.e-gov.com or contact us at (703) 876-5060 and ask for Terri Randolph (ext. 7866) or Martha McGrath (ext. 5140).

Best regards,

Ai-Mei Chang

Professor of Systems Management and
Director, Center for eGovernment Education
IRM College, National Defense University

Kathy Ford

Director, ITOP Business Development
Department of Transportation

David A. Grant

Director of Procurement
Internal Revenue Service

S. W. ("Woody") Hall, Jr.

CIO and Assistant Commissioner of the
Office of Information and Technology
U.S. Customs Service

Karen F. Hogan

Deputy Chief Information Officer
Department of Commerce

Melanie Leshnik

Chief Information Officer Liaison
Department of the Treasury

Alisoun K. Moore

Chief Information Officer
Montgomery County, Maryland

Mary G. R. Whitley

Assistant Commissioner of Sales
Federal Technology Service
General Services Administration

Jennifer L. Coldren

Marketing Manager, Accenture

Stanley J. Gutkowski

Managing Partner
Federal Government Client Group, Accenture

Paul Oliver

Visiting Professor, Information Systems
Technology, Dept. of Management Science
The George Washington University

Ron Seward

President
RLS Consulting, LLC